

# New Tenant Move Service Agreement



Please return this completed form to:

**Mail:** Toronto Hydro  
500 Commissioners Street  
Toronto, ON M4M 3N7  
Attention: Customer Care

**Email:** forms@torontohydro.com  
Subject: Move

**Fax:** 416-542-3452  
Attention: Move

## Tenant Information

Move-in date: \_\_\_\_\_ Move-out date: \_\_\_\_\_

First name: \_\_\_\_\_ Initial: \_\_\_\_\_ Last name: \_\_\_\_\_

Service address: \_\_\_\_\_

Date of birth: \_\_\_\_\_ Home phone number: \_\_\_\_\_ Cellphone number: \_\_\_\_\_  
(DD/MM/YYYY)

Mailing address: \_\_\_\_\_  
(if different from service address)

I would like to receive confirmation of my new account set-up and receive my bills electronically:

Email address: \_\_\_\_\_

## Landlord Information

Name: \_\_\_\_\_ Corporation name (if applicable): \_\_\_\_\_

I would like to receive confirmation of my tenant's new account set-up:

Email address: \_\_\_\_\_ Fax: \_\_\_\_\_

Address: \_\_\_\_\_ Telephone: \_\_\_\_\_

## Pricing Information

You now have the option of choosing the electricity price plan that works best for you. By default, customers are billed according to Time-of-Use (TOU) pricing, but may choose to switch to Tiered pricing. For more information and to help decide which price plan may be right for you, please visit [torontohydro.com/customerchoice](https://torontohydro.com/customerchoice).

I wish to be billed on Tiered pricing

By signing this document, I agree to pay for such Toronto Hydro services in accordance with the rules and regulations and at the applicable rates for such services. I agree to be bound by the rules, regulations, or ordinances enacted or adopted by Toronto Hydro and by the governing body applicable to Ontario's electrical utility systems.

Tenant signature: \_\_\_\_\_ Date: \_\_\_\_\_

We're here to help. If you have any questions, please call our Customer Care team at **416-542-8000**, Monday to Friday, 8 a.m. to 8 p.m.

Toronto Hydro-Electric System Limited (Toronto Hydro) respects your privacy. Any personal information collected will be used by Toronto Hydro and its Representatives in order to provide you with customer service, and all in accordance with the terms of our Privacy Policy. "Representative" means Toronto Hydro, its employees, directors, officers, contractors and affiliates, and such affiliates' employees, directors, officers and contractors." Please refer to our Privacy Policy at [torontohydro.com/privacypolicy](https://torontohydro.com/privacypolicy) for more information regarding our use of your personal information. Please see Toronto Hydro's Conditions of Service at [torontohydro.com/conditionsofservice](https://torontohydro.com/conditionsofservice) for terms and conditions.

Open your account at [torontohydro.com/move](https://torontohydro.com/move).

---

By opting to submit this form via email, you are acknowledging that you accept the risk of email communications to and from Toronto Hydro not being encrypted or secure, and that the personal information contained in this form (including but not limited to name, service address, phone number, email address, and Toronto Hydro account number) could be intercepted and/or read by unintended parties. Toronto Hydro accepts no liability for any loss and/or damages caused by unintended parties intercepting and/or reading email communications contained in this form.